



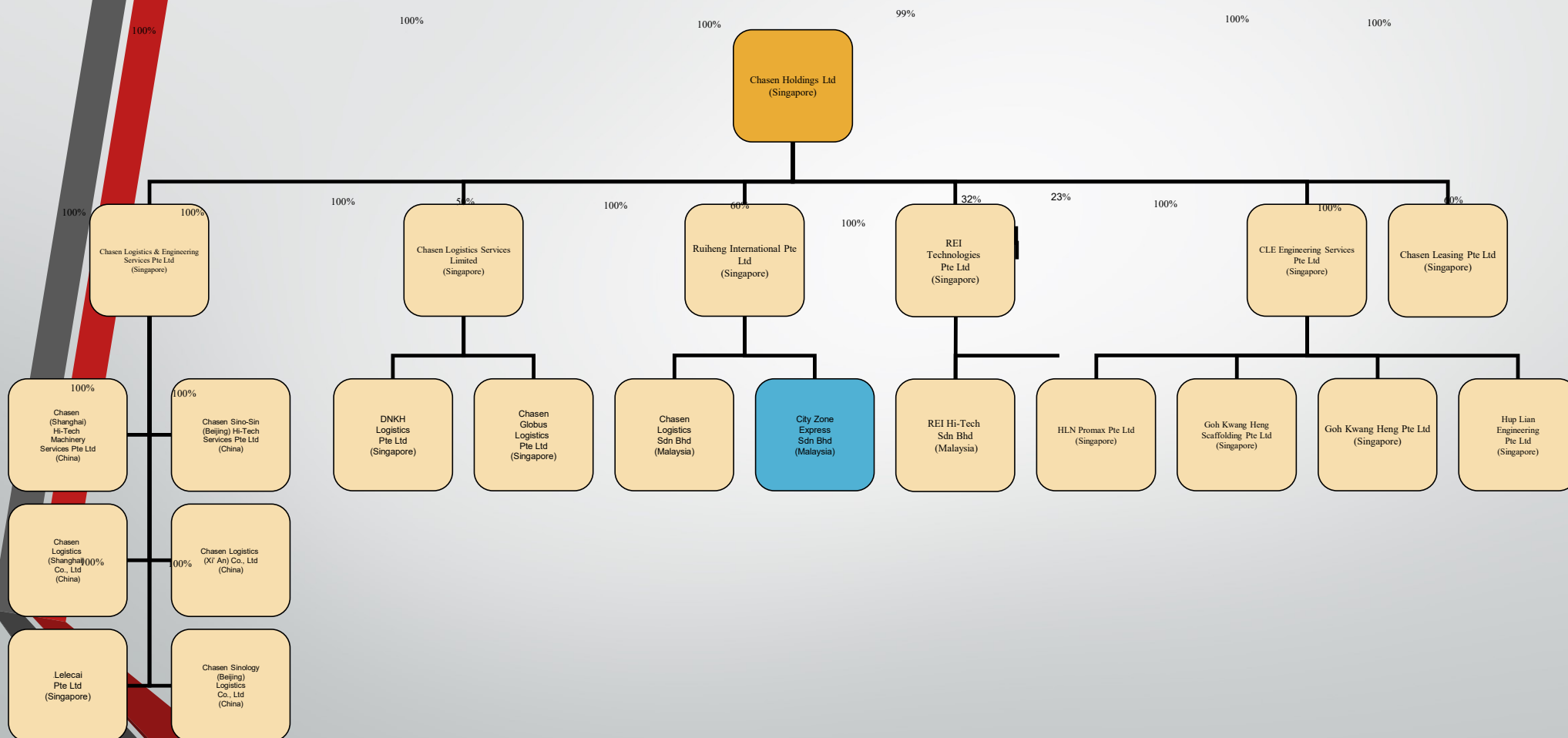
**We Deliver Beyond Expectations**



**CZE GROUP OF COMPANIES STRENGTHS & CAPABILITIES**



# Chasen Corporate Structure (Mainboard Singapore Listed)





# CITY ZONE EXPRESS SDN.BHD 755448-V

*We – Deliver Beyond Expectations*







## Group of Operating Companies

- » CHASEN Holdings Ltd (SIN)  
(Parent Company)
- » City Zone Pte Ltd (SIN)
- » City Zone Express Bonded Warehouse Sdn Bhd (MY)
- » City Zone Express Sdn Bhd (MY)
- » City Zone Express Worldwide Co. Ltd (TH)
- » City Zone Express Co. Ltd (TH)
- » City Zone Express Vietnam Co. Ltd (VN)
- » City Zone Express (Shanghai) Co. Ltd (CN)



# Our Vision

To be a global Third Party Logistics (3PL) service provider thereby contributing to the Group's integrated service capability



# Our Mission

“To provide excellent 3PL services to our customers with the highest level of Quality, Reliability and Affordability



## To our customers

We strive to deliver total customer satisfaction through the provision of quality services more efficiently and effectively than our competitors and establish a partnership with our customers to understand and to meet their changing requirements.



## To our employees

We are committed to promote a conducive working environment while focusing on long-term employment which recognises and rewards the commitment of all employees to fulfil customer satisfaction.



## To our business associates

We strive to develop and maintain mutually beneficial, value-added relationship of the highest degree.



## To our nation

We shall be a responsible corporate citizen and shall be the impetus towards the realisation of Vision 2020 and recognizing our responsibilities as part of the social, industrial and commercial life in our areas of operations.



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BEYOND EXPECTATIONS**



Our Tagline :~

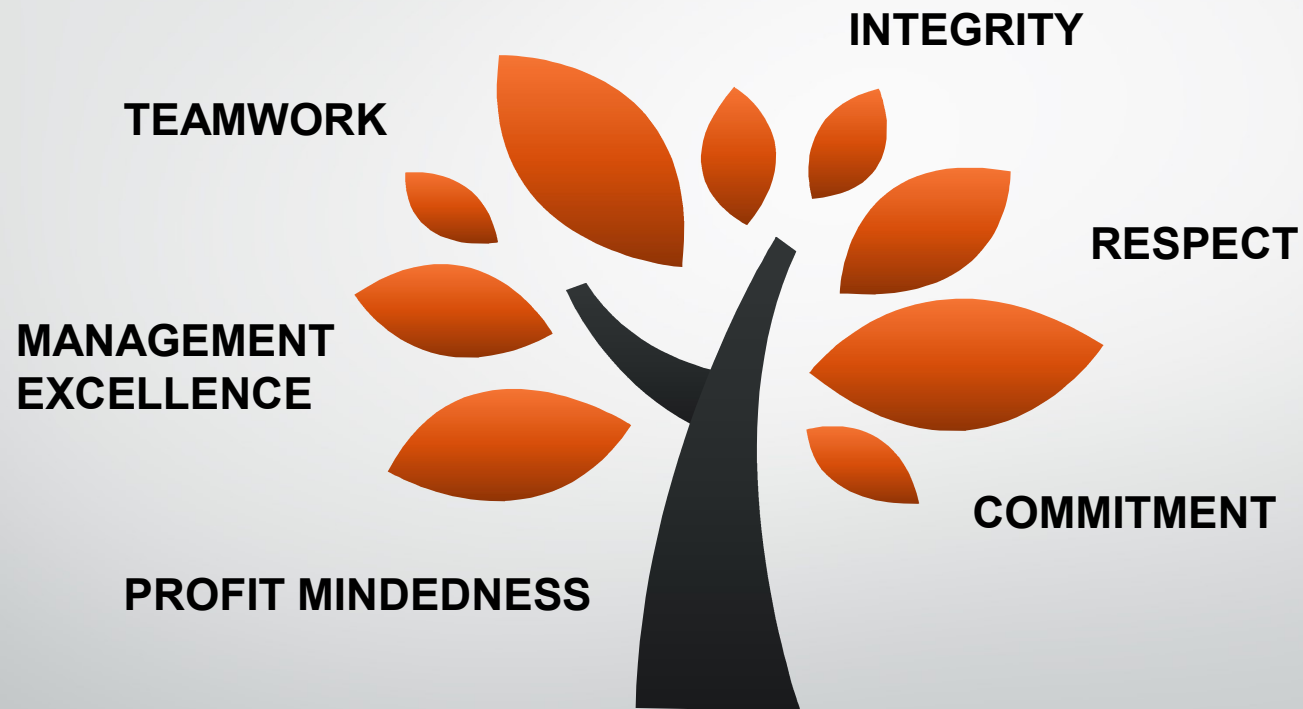
*We Deliver – Beyond  
Expectations*



**WE DELIVER  
BEYOND EXPECTATIONS**



# Our Shared Values



**WE DELIVER  
BEYOND EXPECTATIONS**

# **Our Resources & Capabilities**

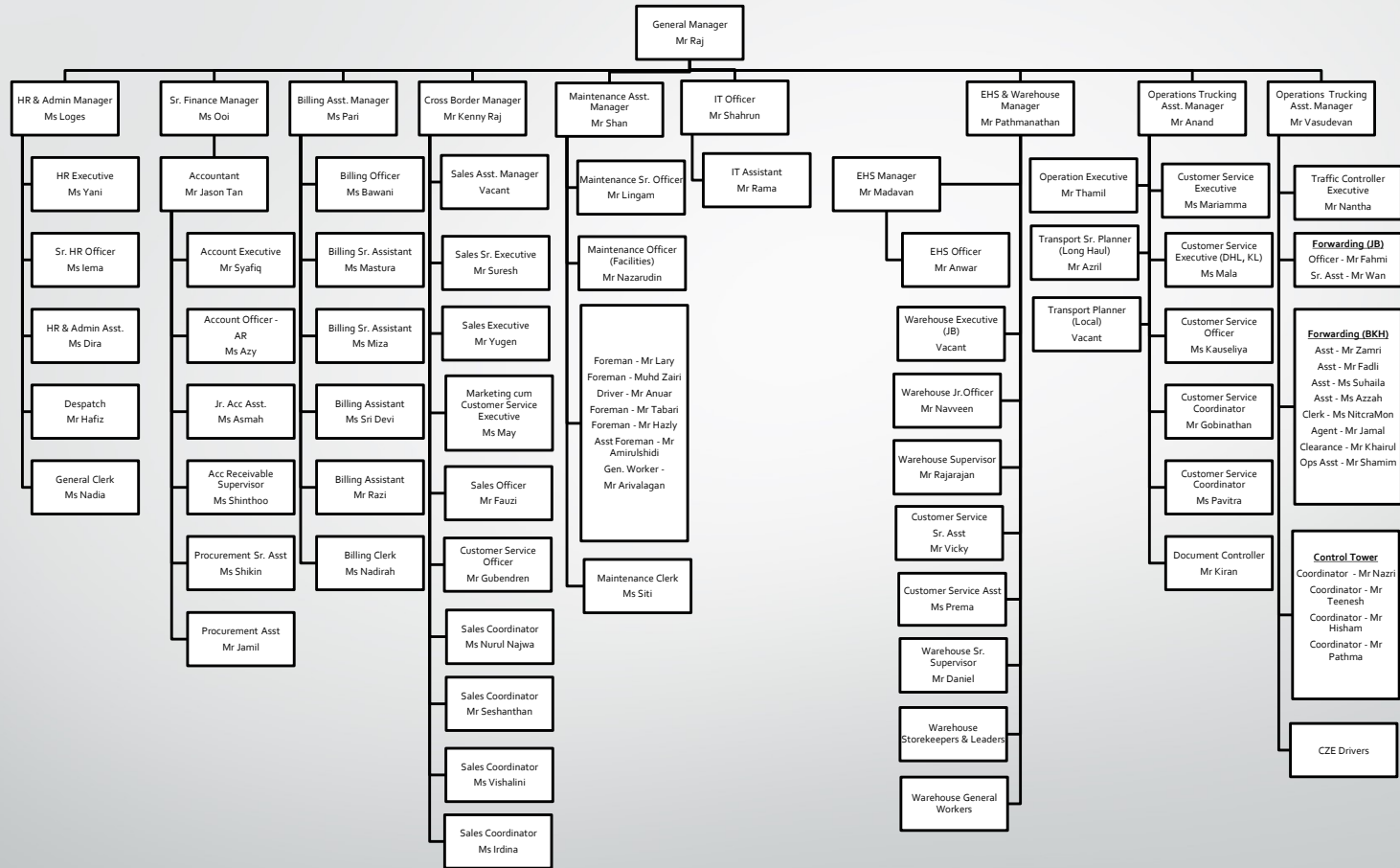


- **290 Trucks (As of end May 2021)**
- **Total Employees 335 City Zone Group Of Companies**
- **Warehouse and Operations Offices (Solely) – Singapore, Malaysia, Thailand, Vietnam and China**



**WE DELIVER  
BEYOND EXPECTATIONS**

## CZEM Organisation Chart





# Our Regional Presence





FIND OUR PRODUCTS



WE DELIVER  
BEYOND EXPECTATIONS

# Our Major Services



## Transportation

- Box Trucks
- Open Trucks
- Curtain Sided
- Haulage truck
- Low Loader
- Refer Trucks



## Warehousing

- Bonded
- Non-bonded
- Distribution Center
- Open Storage



## Project Cargo

- Relocation
- Turnkey
- Oversized Cargo
- Heavy Haulage



## Forwarding

- Cross Border
- FIZ/FCZ
- Port Clearance
- Air Port Clearance



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# TRANSPORTATION SERVICES



# Our Fleets Strength

Country	No of Trucks (Own)	Low Bed (Unit)	40 footer (Unit)	20 footer (Unit)	Small fleets (Unit)
Singapore	25	9	6	5	5
Malaysia	123	26	59	16	22
Thailand	34	6	17	7	4
Vietnam	29	4	19	4	2
China	35	6	22	4	3

Country	No of Trucks (Partners)	Low Bed (Unit)	40 footer (Unit)	20 footer (Unit)	Small fleets (Unit)
Singapore	40	5	15	7	13
Malaysia	90	15	43	15	17
Thailand	80	12	38	14	16
Vietnam	45	5	25	4	11
China	150	15	90	15	30



# Type of Trucks

## (Euro 3 Standard ~ Environment Friendly)

- 40 footer Box (Air Ride)
- 40 footer Curtain Sided (Air Ride)
- 40 footer Side Door
- 45 footer Container / Box (Air Ride)
- 20 footer Box / Curtain Sided
- Reefer Truck
- 40 footer Open Truck
- 45 footer Low-loader
- Multi Axle Truck
- Pole Truck
- OOG (Oversized Customized Containers)\*\*Temperature & Humidity
- Q7 Truck





# Assorted Truck Types



Reefer Truck



28 ft Box Truck



28 ft Curtain Sider



45 ft Curtain Sider



40 ft Open Truck



40 ft Haulier



40 ft Box Truck Side Door



45 ft Box Truck Side Door



40 ft Curtain Sider



45 ft Haulier



Low Loader



Low Loader With Customised Cabin



1 Ton



3 Ton



5 Ton



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# Assorted Truck Types



# Assorted Truck Types





# Geographical Coverage – Peninsular Malaysia



## Thailand Border

### Bukit Kayu Hitam

No. 7, (Ground&2<sup>nd</sup> floor) Susuran Chenghai Emas, Kompleks Chenghai Emas  
06050 Bukit Kayu Hitam, Kedah.

## Northern Region

### HQ - Penang

Plot 118 Jalan Perusahaan, Bukit Tengah Industrial Park,  
14400 Bukit Mertajam, Penang.

## Central Region

### Kuala Lumpur

Lot 882, Jalan Subang 9, Taman Perindustrian Subang,  
USJ 23, Subang Jaya, 47830 Selangor DE.

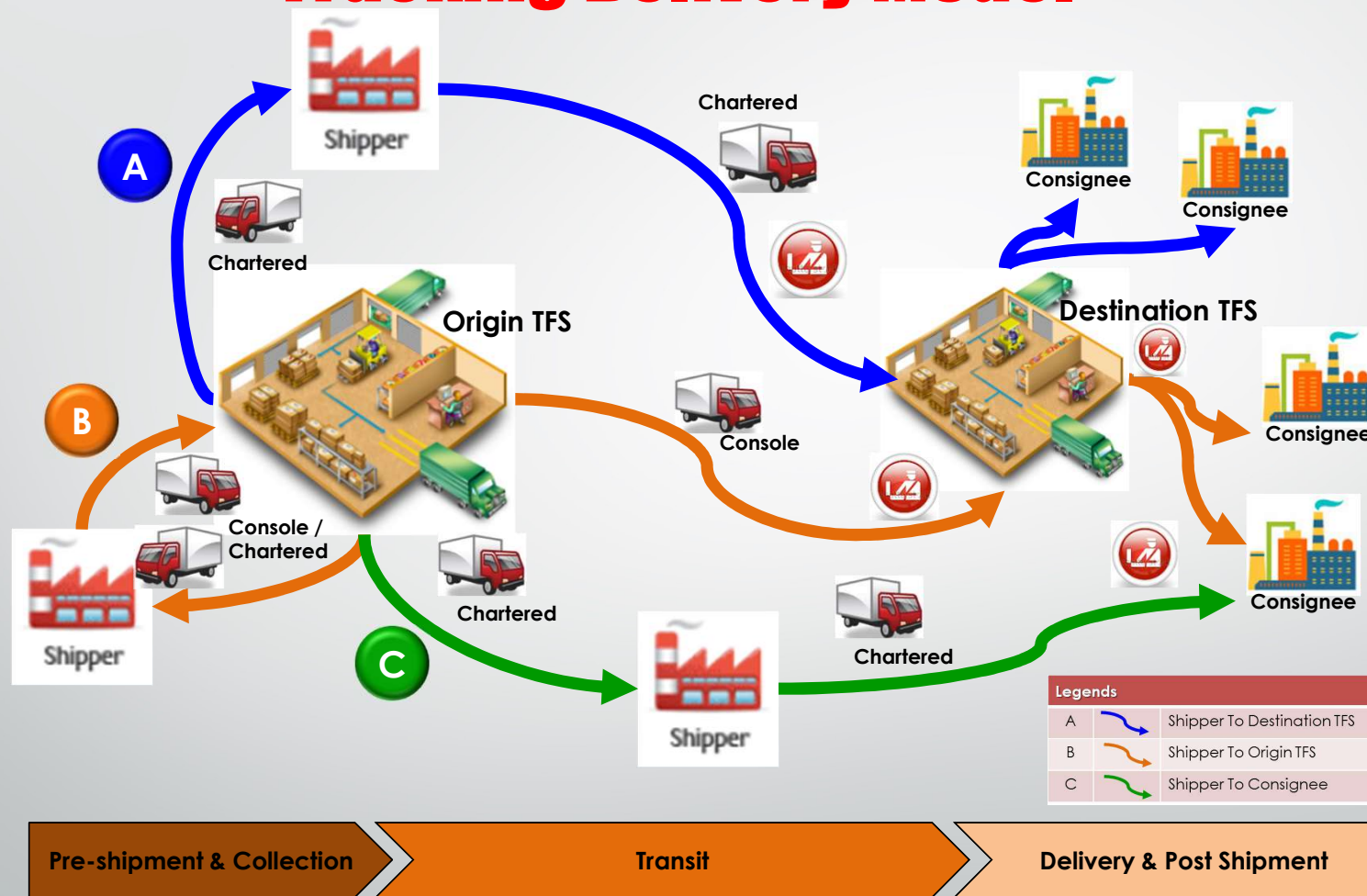
## Southern Region

### Johor Bahru

N0.27, Jalan Angkasa Mas Utama, Kawasan Perindustrian Tebrau 2,  
Johor Baheu, Johor.



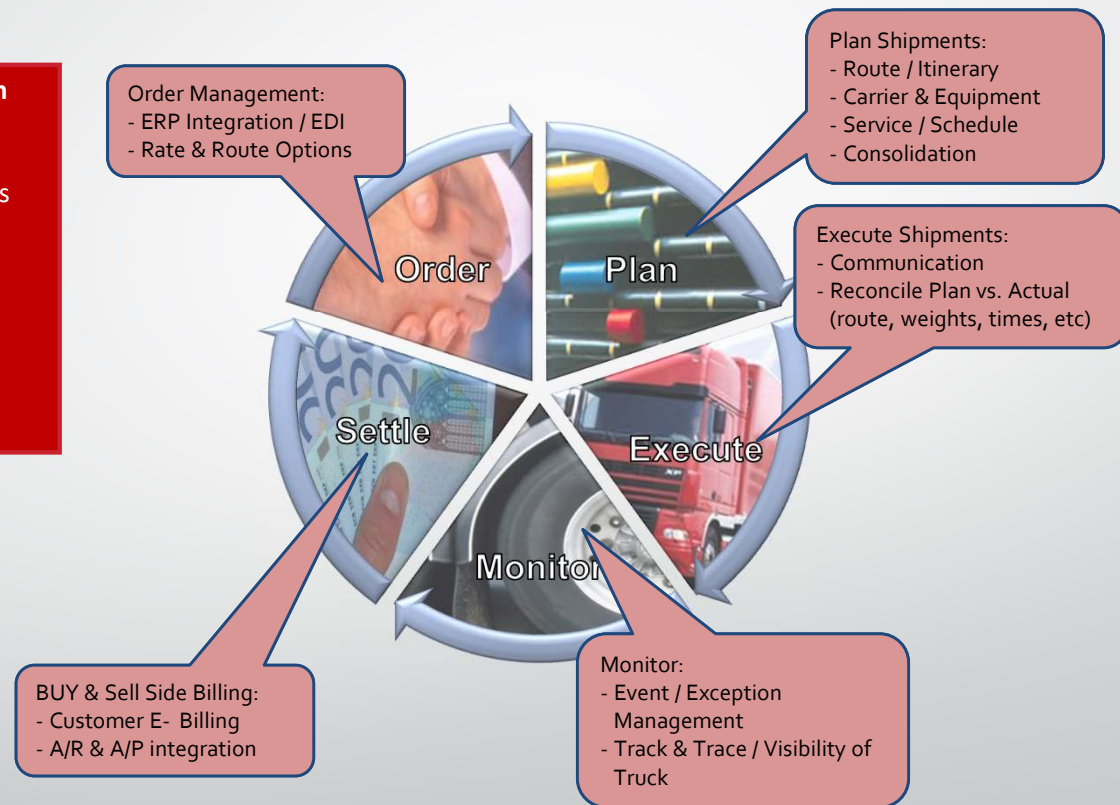
# Trucking Delivery Model



# System Overview - TMS

## Transport Management System

- Receives Orders
- Optimize and Plan shipments
- Execute and Manage shipments
- Visibility and alerts
- Invoice Matching
- 3D Load Optimization

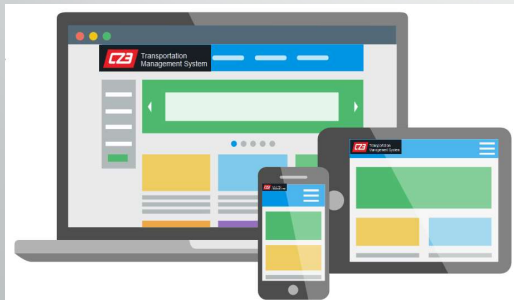


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# Capabilities OF TMS

## Customer portal

Submit Job Order  
E-POD  
E-Billing  
Order history



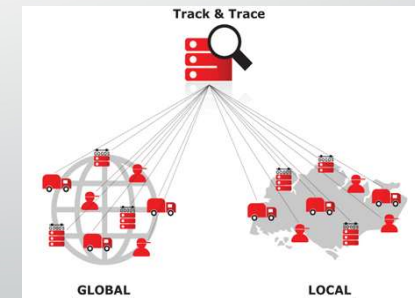
## Real time

Shipment Status Update  
Fleet Location Update every 2 hours





## Track and trace capability


Real-time fleet and  
shipment tracking system




# TMS- Customer Portal (EDI & API)


 Transportation Management System

 Welcome  
CUSTOMER

 Status Tracking

 Job

- Request New Jobs
- Job Request Listing
- Job History
- Billings

 Address Book

Request new Job

Clear Save

Job Detail

Transport(s)

Order Date13-11-2019 17:43:00

Job Type \*

-Select Job Type

Shipment Type

-Select Shipment Type


Job Category

-Select Job Category

Transport Type

-Select Transport Type

Created By \*CUSTOMER

 **WE DELIVER  
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# Transport Management System

## POD Return – Process Flow

### POD Return-Process Flow

POD dept. will receive the POD from driver / Sub-contractor



POD staff will update KPI POD for outbound shipments



POD handover to CL / CS



CL/CS scan POD save in PC Upload in Iland System



Customer view the uploaded POD in i-land system to check progress of delivery

Customer view the uploaded POD in i-land system to check progress of delivery

Summary of Jobs

Job No.	File Name	Uploaded By	Actual Delivery	Updated On	Document
SAL129214	SAL129214.TIF	SUGANTHI A/P SUPRAMANIAM	09/11/2012	27/11/2012	View Delete
SAL129484	3496.3497.TIF	SITI MARIAM BINTI ABDULLAH	12/11/2012	26/11/2012	View Delete
SAL129291	PO58171.TIF	SITI MARIAM BINTI ABDULLAH	23/11/2012	30/11/2012	View Delete
SAL129295	PO58176.TIF	SITI MARIAM BINTI ABDULLAH	23/11/2012	30/11/2012	View Delete
SAL129298	PO58176.TIF	SITI MARIAM BINTI ABDULLAH	23/11/2012	30/11/2012	View Delete
SAL1292400	PO58177.TIF	SITI MARIAM BINTI ABDULLAH	23/11/2012	30/11/2012	View Delete
SAL1293104	3921.3985.TIF	SITI MARIAM BINTI ABDULLAH	26/11/2012	29/11/2012	View Delete
SAL1293204	3925.TIF	SITI MARIAM BINTI ABDULLAH	26/11/2012	29/11/2012	View Delete
SAL1293205	3926.3944.3980.TIF	SITI MARIAM BINTI ABDULLAH	27/11/2012	28/11/2012	View Delete
SAL1293226	3929.TIF	SITI MARIAM BINTI ABDULLAH	26/11/2012	29/11/2012	View Delete

Detail status POD in i-land System

Detail status POD in i-land System

BOOKING

Batch No: SAL11310071 Date: 26/07/2012

Job No: SAL136810

Note: Only if file format is allowed for POD image upload  
C:\Documents and Settings\user\Desktop\SAL136810.TIF

TASCO (Header) | Route Detail | Trading Partner | Delivery Detail | Billing Party | Item Detail | Markings | Shipper Invoice | KForm | Job Progress | Uploaded POD Documents

No images uploaded yet!

Job Summary

Item	Shipper	Consignee	Deliver To	Quantity	Package	Weight (kg)	Volume (m3)	Job No.	From	To	Delete	Print
3	CL0031	WAB005	WAB005	2 PP		17.50	0.1316	SAL1368104	SHA	JHB	Delete	Print
4	CL0031	KE0086	KE0086	6 PP		58.11	0.7501	SAL1368795	SHA	JHB	Delete	Print
5	CL0031	KE1008	KE1008	3 PP		26.10	0.1958	SAL1368795	SHA	JHB	Delete	Print
6	CL0031	KE1007	KE1007	23 PP		223.82	2.2393	SAL1368797	SHA	KTR	Delete	Print
7	CL0031	KE1011	KE1011	6 PP		68.60	0.5640	SAL1368795	SHA	KTR	Delete	Print
8	CL0031	QI0124	QI0124	20 PP		214.21	1.7858	SAL1368795	SHA	KIA	Delete	Print

# TMS Dashboard



# CHASEN TMS – Real Time update

## via EMAIL & CUSTOMER PORTAL

### ORDER RECEIVED



Customer submit order via TMS customer portal or e-mail

### TRIP PLANNED



Trip Planner scheduled trip and assign truck and driver

### DRIVER ACCEPTANCE



Driver accept the trip

### PICKUP ARRIVAL



Truck arrived at PICKUP location

### CARGO PICKUP



Cargo completely picked up by driver



### DROPOFF ARRIVAL

Truck arrived at delivery location



### CARGO DROPOFF

Cargo completely delivered



### POD ATTACHMENT

Driver will capture the shipping documents and upload into system via TMS app



### TRIP COMPLETION

Driver complete the Trip on TMS app



### INVOICING

Billing Department will issue invoice

ORDER  
RECEIVED



TRIP  
PLANNED



DRIVER  
ACCEPTANCE



ARRIVAL AT  
PICKUP  
LOCATION



CARGO  
PICKUP



City Zone Express

### Job CZE20200601434 Milestone Notification(s)

Date/Time	Truck No.	Status	Location
13/06/2020 02:11 PM	JSL 5552	Driver Accepted	<a href="#">Lebuhraya Utara - Selatan, 14100 Bukit Mertajam, Pulau Pinang, Malaysia</a>
13/06/2020 03:24 PM	JSL 5552	Arrived Cargo Pick Up Location	<a href="#">29, Lebuhraya Tun Dr. Lim Chong Eu, 11900 Bayan Lepas, Pulau Pinang, Malaysia</a>
13/06/2020 06:24 PM	JSL 5552	Cargo Picked Up	<a href="#">29, Lebuhraya Tun Dr. Lim Chong Eu, 11900 Bayan Lepas, Pulau Pinang, Malaysia</a>
13/06/2020 8:00 PM	JSL 5552	On Moving	<a href="#">Lebuhraya Utara - Selatan, 14100 Bukit Mertajam, Pulau Pinang, Malaysia</a>
14/06/2020 12:00 AM	JSL 5552	On Moving	<a href="#">Lebuhraya Utara - Selatan, 31600 Gopeng, Perak, Malaysia</a>
14/06/2020 04:00 AM	JSL 5552	On Moving	<a href="#">ELITE, 42700 Dengkil, Selangor, Malaysia</a>
14/06/2020 06:00 AM	JSL 5552	On Moving	<a href="#">Lebuhraya Utara-Selatan &amp; AH2 &amp; E2, 71150 Linggi, Negeri Sembilan, Malaysia</a>
14/06/2020 8:00 AM	JSL 5552	On Moving	<a href="#">Lebuhraya Utara-Selatan, 86200 Simpang Renggam, Johor, Malaysia</a>
14/06/2020 10:00 AM	JSL 5552	On Moving	<a href="#">Unnamed Road, Singapore</a>
14/06/2020 11:00 PM	JSL 5552	Arrived Cargo Drop Off Location	<a href="#">7000 Ang Mo Kio Ave 5, Singapore 569877</a>
14/06/2020 01:00 PM	JSL 5552	Cargo Drop Off	<a href="#">7000 Ang Mo Kio Ave 5, Singapore 569877</a>
14/06/2020 04:21 PM	JSL 5552	Job Domestic Completed	<a href="#">Jalan Pasir Putih, Taman Pasir Putih, 81700 Pasir Gudang, Johor, Malaysia</a>



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# ePOD (electronic Proof of Delivery)

Scan

- Driver uses smartphone to scan barcode on invoice or delivery order

Capture

- Recipient fills up name, IC Number, and signature

Upload

- Driver uploads image of signed and stamped invoice or delivery order to server

View

- Staff login to customer portal to check delivery status and retrieve PODs



**Upload Details**

2012-11-05 11:40:45  
Account ID: acct  
Order Number: 9556233025064  
Status: Redelivered  
Reason: Damage  
Latitude: 3.0434211  
Longitude: 101.537  
Images: [Image]

**ePOD Delivery**

Order Number: [Input Field]  
Status: Delivered  
Notes: [Input Field]  
Capture Image: [Camera Icon]  
Capture Signature: [Signature Pad]

Tracking Results	
Order Number	4200837
Expected Arrival Date	05/10/2011
Current Order Status	Completed Delivery
Origin City	Shah Alam
Consignee Name	Lien Hing Marketing
Carton Count	20
PO	857467312
SO	4200897
Destination City	Kuala Lumpur
DN	420443801
BOL	
Event History	
Event	Date
Order received	05/10/2011 08:35
Order processed	05/10/2011 09:00
Picking completed	05/10/2011 10:43
Dispatched from warehouse	05/10/2011 11:12
Arrived at depot	05/10/2011 14:05
Dispatched from depot	05/10/2011 14:28
Arrived at destination	05/10/2011 15:21
Delivery completed	05/10/2011 16:07

## Benefits

- Enhanced Delivery Visibility - immediate status update on deliveries
- Fast POD Retrieval - Eliminate wait on POD search and retrieval

PROOF OF DELIVERY

Driver: [Name], [Signature]  
Recipient: [Name], [Signature]  
Company: [Name]  
Address: [Address]  
Phone: [Phone]  
Date: [Date]  
Time: [Time]  
Status: [Status]

# Shipment tracking / Chasen FTL / LTL Management Software

## Manage Order

SUZHOU LTD - SU ZHOU LTD ▼

-Please select a order ▼

-Pick up hub ▼

-Drop off hub ▼

Search

Reset

Show 10 ▼ entries

Customer	Doc. No.	Pick Up Hub	Drop Off Hub	Consignee	Shipper	Confirmed	Action
SUZHOU LTD - SU ZHOU LTD	OR190520-Singapore-002-013	Singapore - Singapore	Hanoi - Hanoi	BIFROSTECH	BIFROSTECH	✓	<a href="#">View</a> <a href="#">Edit</a>
SUZHOU LTD - SU ZHOU LTD	OR190528-Hanoi-001-003	Hanoi - Hanoi	Savanhaket - Savanhaket	BIFROSTECH	BIFROSTECH	✓	<a href="#">View</a> <a href="#">Edit</a>
SUZHOU LTD - SU ZHOU LTD	OR190528-Hanoi-002-001	Hanoi - Hanoi	Shenzhen - Shenzhen	BIFROSTECH	BIFROSTECH	✓	<a href="#">View</a> <a href="#">Edit</a>
SUZHOU LTD - SU ZHOU LTD	OR190528-Hanoi-003-003	Hanoi - Hanoi	SuZhou - SuZhou	BIFROSTECH	BIFROSTECH	✓	<a href="#">View</a> <a href="#">Edit</a>
SUZHOU LTD - SU ZHOU LTD	OR190529-Singapore-001-004	Singapore - Singapore	Bangkok - Bangkok	BIFROSTECH	BIFROSTECH	✓	<a href="#">View</a> <a href="#">Edit</a>



WE DELIVER  
BEYOND EXPECTATIONS


# Shipment tracking / Chasen FTL / LTL Management Software

Route : LTLNB - SG - CN (North-Bound)

Remark : -


Route Detail ■ Check In ■ Repacked ■ On Truck ■ Check Out [Refresh](#)

---

**31-05-2019 02:00 PM**  **Savanhaket - Savanhaket** [Plan Check-in](#)  
In-transit


Piece Code	Destination	Order Date	Order No	Inv No
✓ CZE190530-Savanhaket-008-V01				

---

**01-06-2019 10:00 AM**  **Hanoi - Hanoi** [Plan Check-in](#)  
In-transit

Piece Code	Destination	Order Date	Order No	Inv No
------------	-------------	------------	----------	--------

---

**02-06-2019 04:00 AM**  **Shenzhen - Shenzhen** [Plan Check-in](#)  
In-transit

Piece Code	Destination	Order Date	Order No	Inv No
------------	-------------	------------	----------	--------

# CROSS BORDER TRUCKING SERVICES



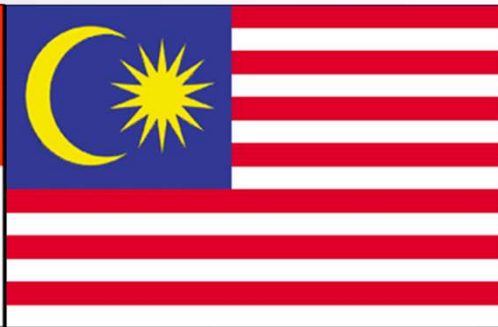


# Cross Border - Land Trucking

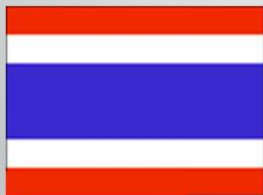
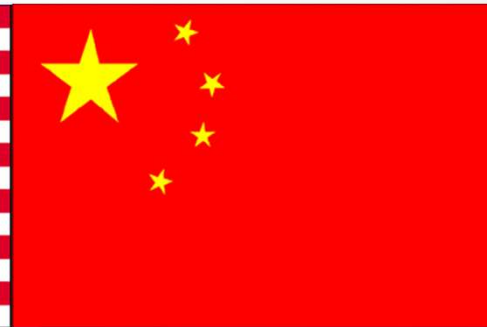
Singapore



Malaysia



China



Thailand



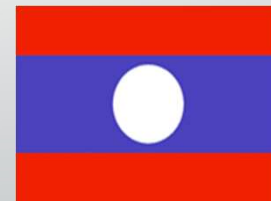
Myanmmar



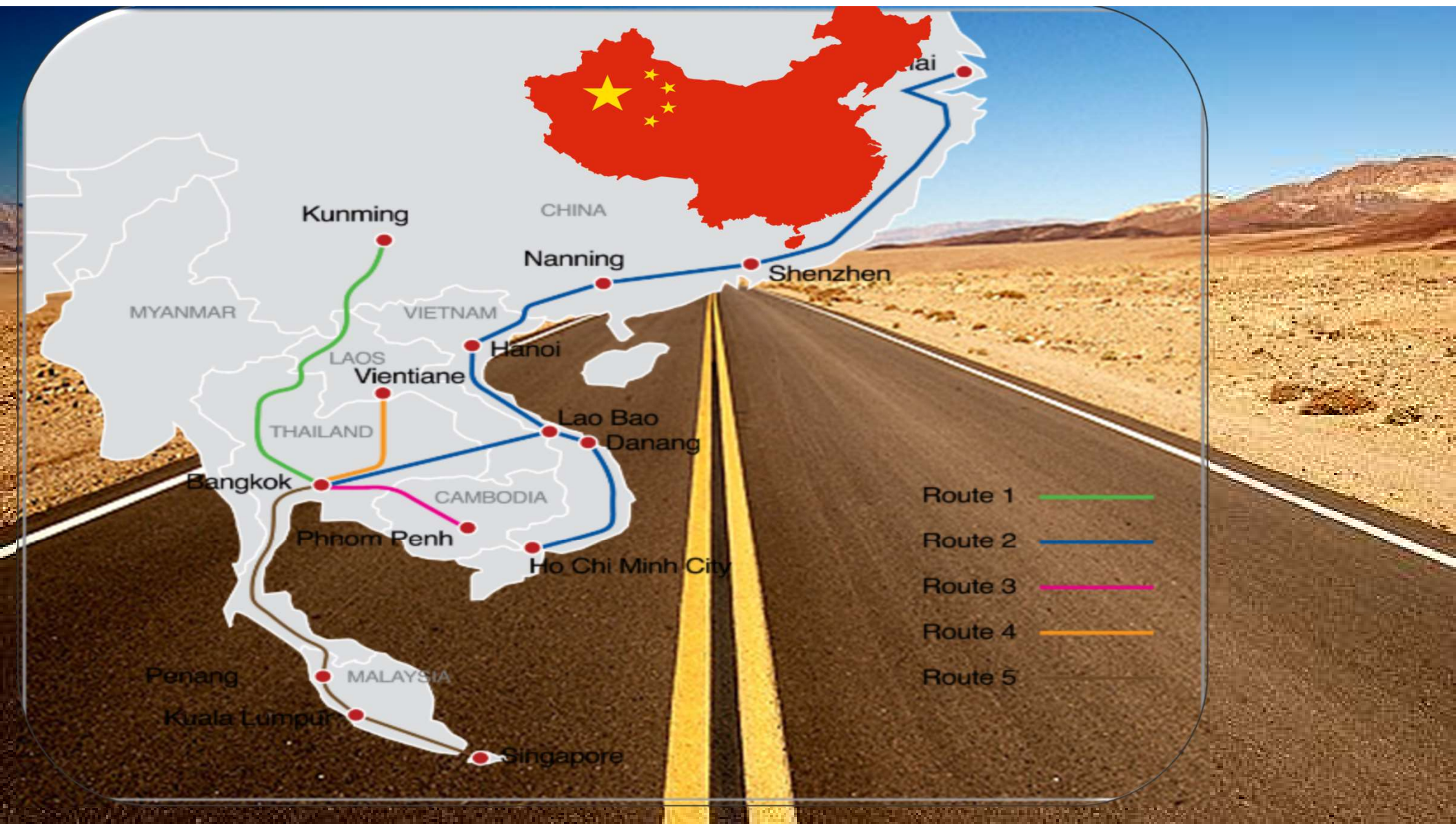
Vietnam



Cambodia



Laos



# City Zone Express Offices



# CZE Asean Indo-China Network

## Services Available

**Malaysia**

**Singapore**

**Thailand**

**Laos**

**Vietnam**

**China/HK**

**Cambodia**

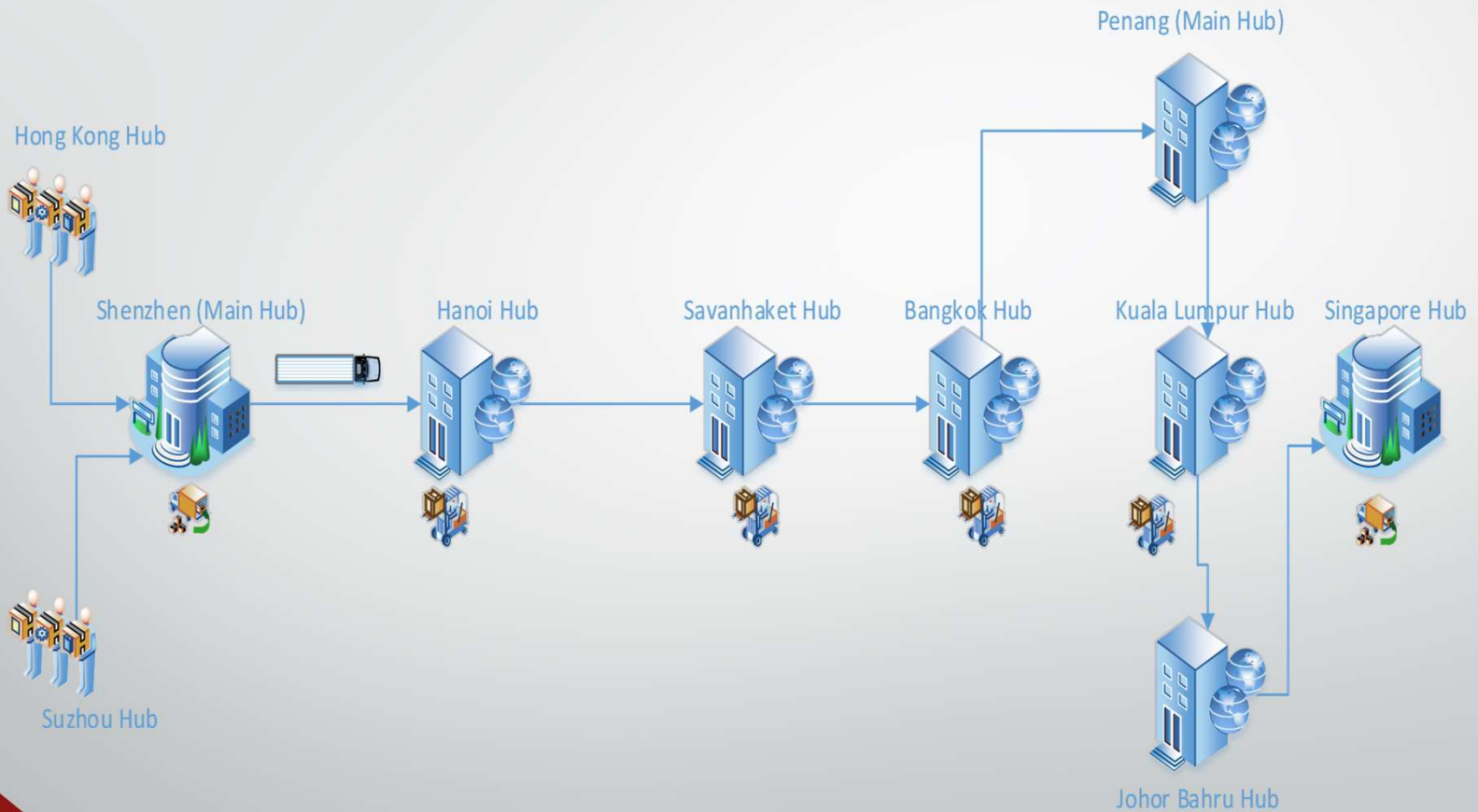
**Myanmar**



**WE DELIVER  
BEYOND EXPECTATIONS**



# CZE Cross Border Hubs

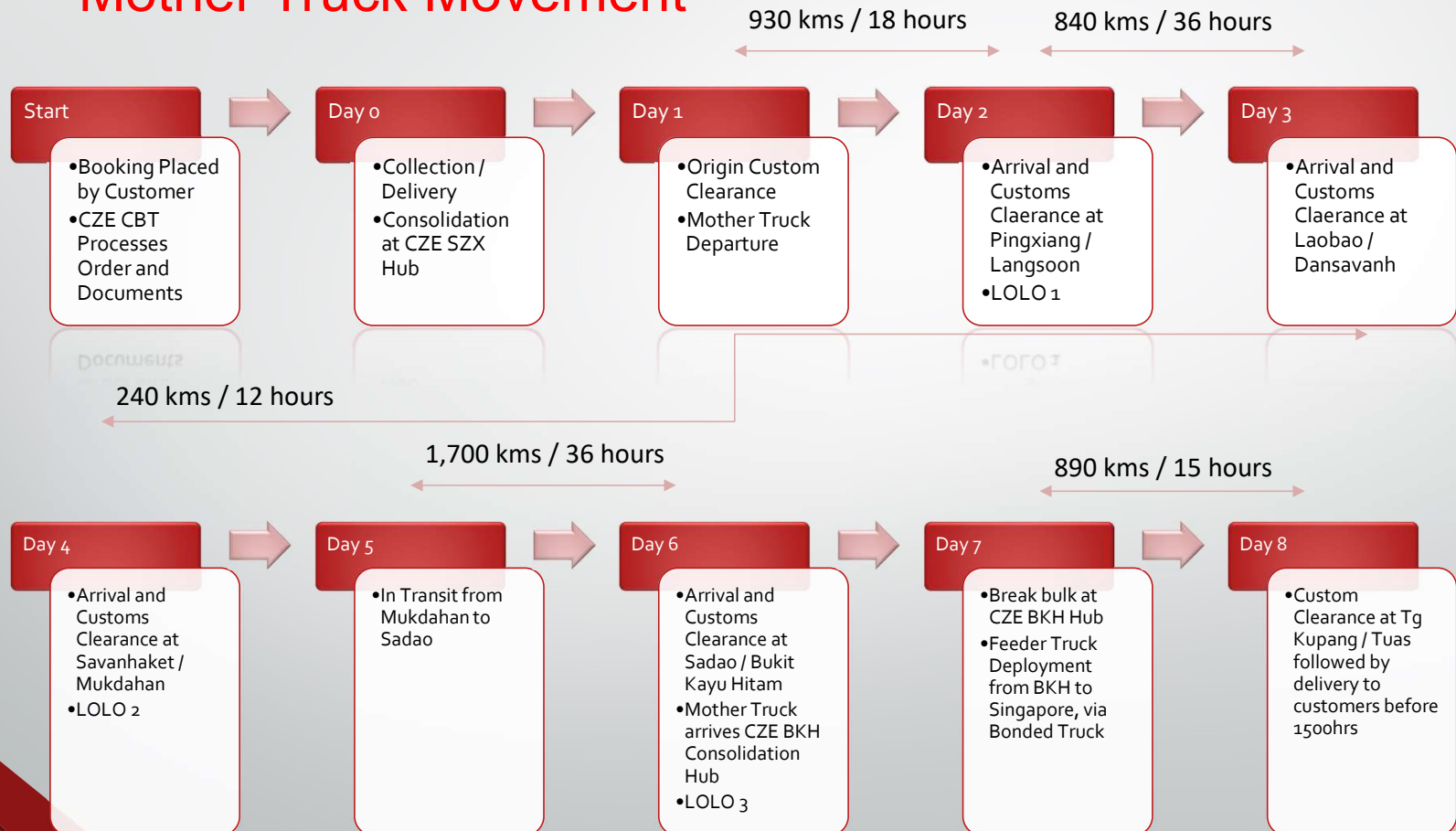


## Strategic Warehouse Locations

Country	Hub Location	Space	Facility
Singapore	Jurong	80,000 ft2	Warehousing, Transit Hub
	Changi	160,000 ft2	Warehousing, Distribution, Transit Hub
Malaysia	Pasir Gudang	45,000 ft2	Warehousing, Distribution, Transit Hub
	Shah Alam	35,000 ft2	Warehousing, Distribution, Transit Hub
	Penang 1 (Juru HQ)	160,000 ft2	Warehousing, Distribution, Transit Hub
	Penang 2 (Perai)	120,000 ft2	Bonded Warehousing
	Bukit Kayu Hitam	10,000 ft2	Transit Hub
Thailand	Bangkok	10,000 ft2	Transit Hub
Vietnam	Hanoi	5,000 ft2	Transit Hub
China	Shenzhen (Fubao)	60,000 ft2	Bonded Warehousing, Transit Hub
	Suzhou	60,000 ft2	Warehousing, Distribution, Transit Hub
	Ping Xiang Border	5,000 ft2	Transit Hub
Hong Kong	Hong Kong	110,000 ft2	Warehousing, Distribution, Transit Hub

# Cross Border LTL Solutions

## \*Mother Truck Movement



# Singapore to Malaysia

## Singapore to Malaysia (Vice Versa)

### Scope :

Cross-border trucking Sin to Malaysia (Vice- Versa)  
Door to Door pick up and delivery  
Handles customs clearance at borders and permits

### Benefits :

Shorter lead time, cheaper shipping cost Vs  
airfreight

### Lead time

Booking	Cargo pick-up in Shipper	Cargo arrive at SG/MY border	Cargo arrive Consignee door
0 Day	1 Day	2 Day	2 Day

### Documents Required:-

Commercial Invoice  
Packing List  
Form D  
(if applicable)

Cut off booking : 1 day in advance by 12.00pm

Shipping documents : 1 day in advance by 3.00 pm

Pick up : Mon-Friday (FTL/LTL)





# Singapore to Bangkok

## Singapore to Bangkok (Vice Versa)

### Scope :

Cross-border trucking Sin to Malaysia-Bangkok (Vice Versa)

Door to Door pick up and delivery

Handles customs clearance at borders and permits

### Benefits :

Shorter lead time, cheaper shipping cost Vs  
airfreight

### Lead time

Booking	Cargo pick-up Shipper Door	Cargo arrive at MY/TH border	Cargo arrive Consignee door
0 Day	1 day	2 day	3 day

### Documents Required:-

Commercial Invoice

Packing List

Form D

(if applicable)

Cut off booking : 1 day in advance by 12.00pm

Shipping documents : 1 day in advance by 3.00 pm

Pick up : Mon-Friday (FTL/LTL)



# Singapore to Vietnam

## Singapore to Vietnam (Vice Versa)

### Scope :

Cross-border trucking Sin to Malaysia-Bangkok-Vietnam (Vice Versa)  
Door to Door pick up and delivery  
Handles customs clearance at borders and permits

### Benefits :

Shorter lead time, cheaper shipping cost Vs  
airfreight

### Lead time

Booking	Cargo pick-up Shipper Door	Cargo arrive at MY/TH Border	Cargo arrive At Mukdahan/Laos Border	Cargo arrive at Laobao Border	Cargo arrive at LA /VN Border	Cargo arrive Consignee door
0 day	1 day	2 day	3 day	4 day	5 day	5 day

### Documents Required:-

Commercial Invoice  
Packing List  
Form D  
(if applicable)

Cut off booking : 1 day in advance by 12.00pm

Shipping documents : 1 day in advance by 3.00 pm

Pick up : Mon- Friday (FTL)

LTL Shipment : 1 time per week (Every Tuesday)



# Singapore to Indo-China

## Singapore to Indo-China (Vice versa)

### Scope :

Cross-border trucking Sin to Malaysia-Bangkok-Vietnam-Indo-China(Vice Vesa)

Door to Door pick up and delivery

Handles customs clearance at borders and permits

### Benefits :

Shorter lead time, cheaper shipping cost Vs  
airfreight

### Lead time

Booking	Cargo pick-up Shipper Door	Cargo arrive at MY/TH Border	Cargo arrive At Mukdahan/Laos Bord	Cargo arrive at Laobao Border	Cargo arrive at LA /VN Border	Cargo arrive at VN/CHN Bord	Cargo arrive Consignee door
0 day	1 day	2 day	3 day	4 day	5 day	6 day	7 day

### Documents Required:-

Commercial Invoice

Packing List

Form D

(if applicable)

Cut off booking : 1 day in advance by 12.00pm

Shipping documents : 1 day in advance by 3.00 pm

Pick up : Mon-Friday (FTL)



# Customer's Freight Pattern Using Cross Border Land-Freight



Shorter Distance

More Direct ,Fewer  
Transitions

Faster Lead Time With  
Accurate ETA

Comparable Cost

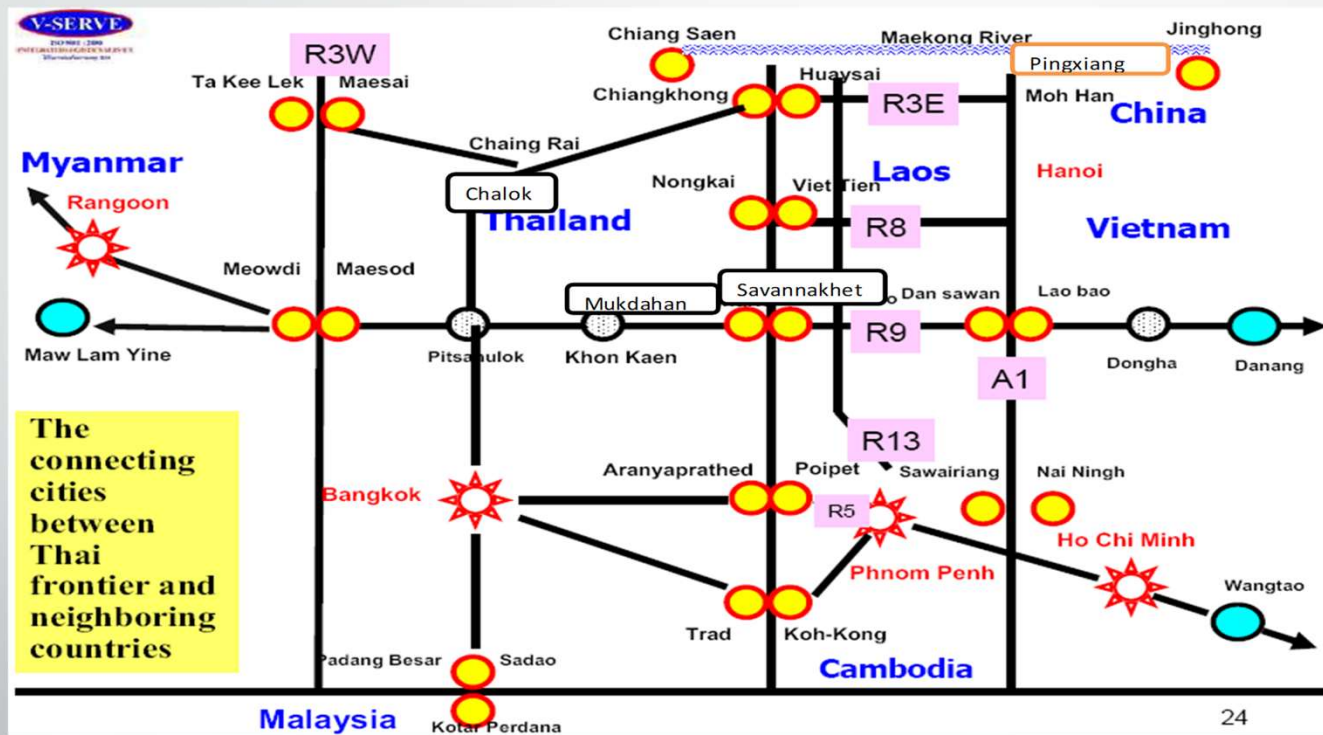


# CZE Land-Freight Advantages

- Door to Door Delivery
- One Stop Centre
- One Organisation, One Policy, One Contact Point, One order form
- 24 / 7 Track & Trace
- Innovative Support System
- Cargo Safety



# THAILAND FRONTIER



# Cross Border – CZE Asean Team



## **CZE TEAM**

**Highly-experienced & trained Team for logistics industry**

**Conversant in local languages (local team in various border)**

**Familiarised in Custom procedures at all border's**

**Supported by strong management team**

# CZE Cross Border Offices

**Singapore Branch**

No, 18, Jln Besut, Singapore 619571  
Tel : +65.6266.5978  
Fax: +65.6266.5313

**Johor Bahru Branch**

No. 27, Jalan Angkasa Mas Utama  
Kawasan Perindustrian Tebrau 2,  
81110 Johor Bahru, Johor  
Tel: +60.7353.9500  
Fax: +60.7355.9501

**Kuala Lumpur Branch**

Lot 882, Jalan Subang 9, Taman Perindustrial Subang  
USJ 23 Subang Jaya, 47830 Selangor D.E.  
Tel: +60.3802.30116  
Fax: +60.3802.30174

**Bukit Kayu Hitam Branch**

No. 7, (Ground & 1st Floor), Susuran Chengal Emas  
Kompleks Chengal Emas, 06050 Bukit Kayu Hitam  
Kedah Darul Aman  
Tel: +604.922.2500  
Fax: +604.922.9500

**Songkhla Branch**

337/43, Village No. 6, Thung Yai,  
Hatyai Songkhla 90110  
Tel: +66.086.388.1937  
Fx: +66.089.144.8282

**Sadao Branch**

82/36 Moo2, Ssamnakkham, Sadao,  
Songkhla 90320  
Tel: +66.86.388.1937  
Fax: +66.74.398.1936

**Bangkok Branch**

SJ Intinite I Business Complex 3491 6th Floor (L1605)  
Vibhavadi Rangsit Road, Chompol, Chatuchak  
Bangkok .10900 Thailand  
Tel: +096.6588.626  
Fax: +098.6588.626

**Vietnam Branch**

Room 602, 6th Floor, Apollo Building No. 10-A1  
Block 8A, Le Hong Phong Str Dong Khe Ward  
Ngo Quyen District ,Hai Phong Vietnam  
Tel: +84.225.3729.386  
Fax: +84.225.3729.386

**China Branch**

826, Century Avenue. Langya District  
Chuzhou City, Anhui Province  
Tel: +86.0550.3877789  
Fax: +86.0550.3877789



# Border Transfers for Containers / LOLO



# Border Transfers for Containers



# Savannakhet Border transfer





# Savannakhet Border



**ASIATRANS VIETNAM**  
Shipping Agent & Logistics Provider

Address: 421 Tran Hung Dao St., Da Nang, Vietnam  
Tel.: (84-511) 388 8008 - 388 8881  
Email: vietnam@asiatrans.vn  
Website: www.asiatrans.com.vn

**PROOF OF EXCHANGE CONTAINER**  
(BIÊN BẢN ĐỔI CONT)

**CITY ZONE EXPRESS CO., LTD**  
Address: 900/31 Lot33, SV River Mall, 1G Floor, Rama3 Road, Bangpoo, Yannawa, Bangkok 10120, Thailand

And

**ASIATRANS VIETNAM CORPORATION**  
Address: 421 Tran Hung Dao St., Da Nang, Vietnam

Place of exchange (Địa điểm đổi cont): Savannakhet border

Date of exchange (Thời gian đổi cont): 4/5/2018

Laden Container No. (Số container đầy):	Seal No. (Số seal):	Empty container No. (Số container rỗng):
KKFU 90207000	0171516	TRU 9974459/45
	000927	

The proof was made into 02 (two) copies, each part keeps 02 (one) copy and has the same legal value. (Biên bản được lập thành 02 (hai) bản, mỗi bên giữ một bản, có giá trị pháp lý như nhau)

**CITY ZONE EXPRESS CO., LTD**  
(Signature - Ký, ghi rõ họ tên)

**ASIATRANS VIETNAM CORPORATION**  
(Signature - Ký, ghi rõ họ tên)

70-7882

Đoàn Thế Bình



# Cross Border Activities



# Cross Border Activities





# Cross-Border Trucks



## Fleet Management & Reporting

- GPS tracking
- Fuel level detection
- Fuel Theft Prevention
- Refuel Variation Monitor
- Battery Theft Prevention

TEMPERATURE SENSOR SYSTEM

GPS TRACKER



FUEL LEVEL SENSOR SYSTEM

BATTERY SENSOR SYSTEM



WE DELIVER  
BEYOND EXPECTATIONS





**SECURITY ENFORCEMENT**

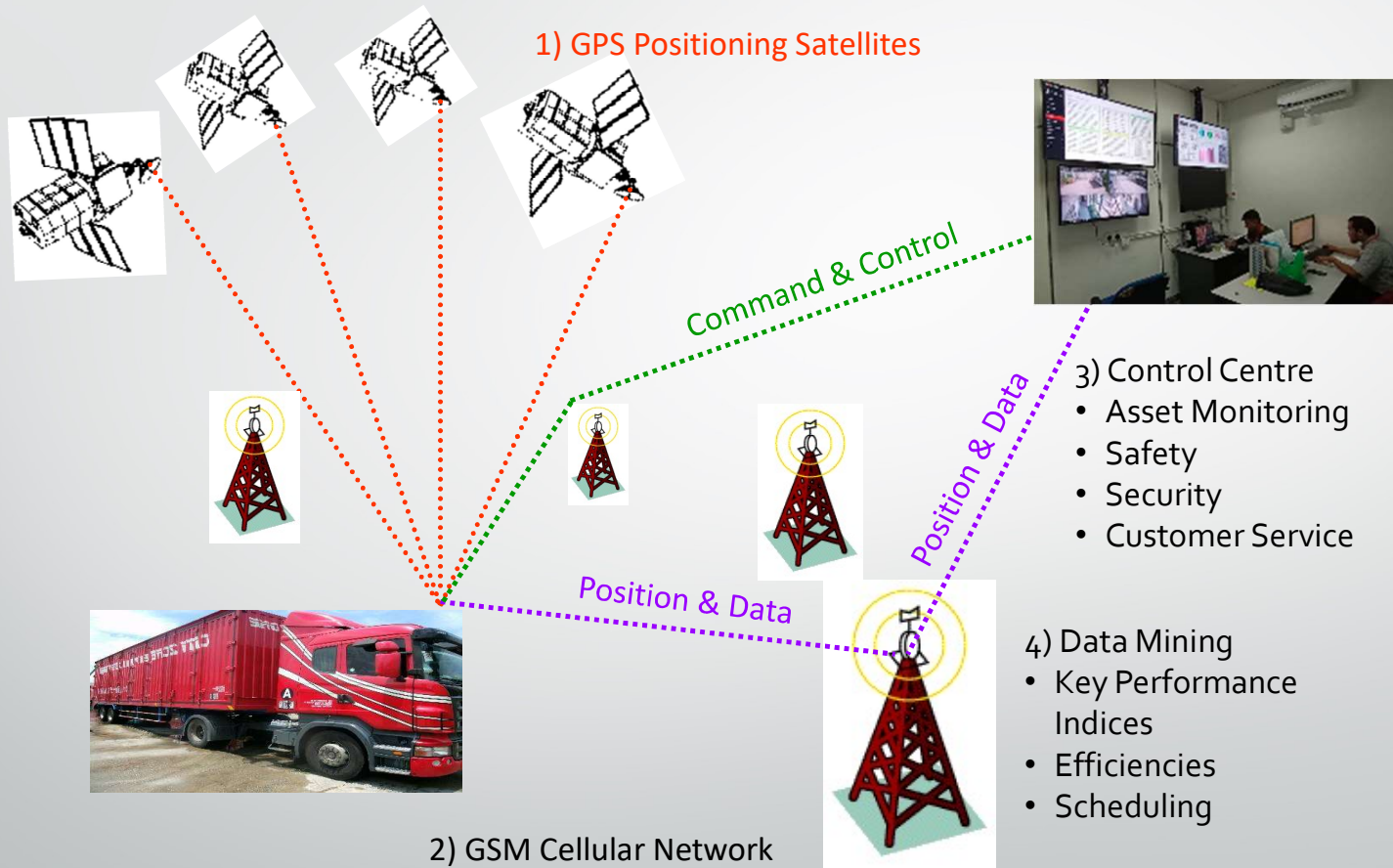
Non commercial vehicles are not to park at dock area




































In the event of emergency, staffs are required to assemble at the required assembly point

# Trucking Track & Trace System

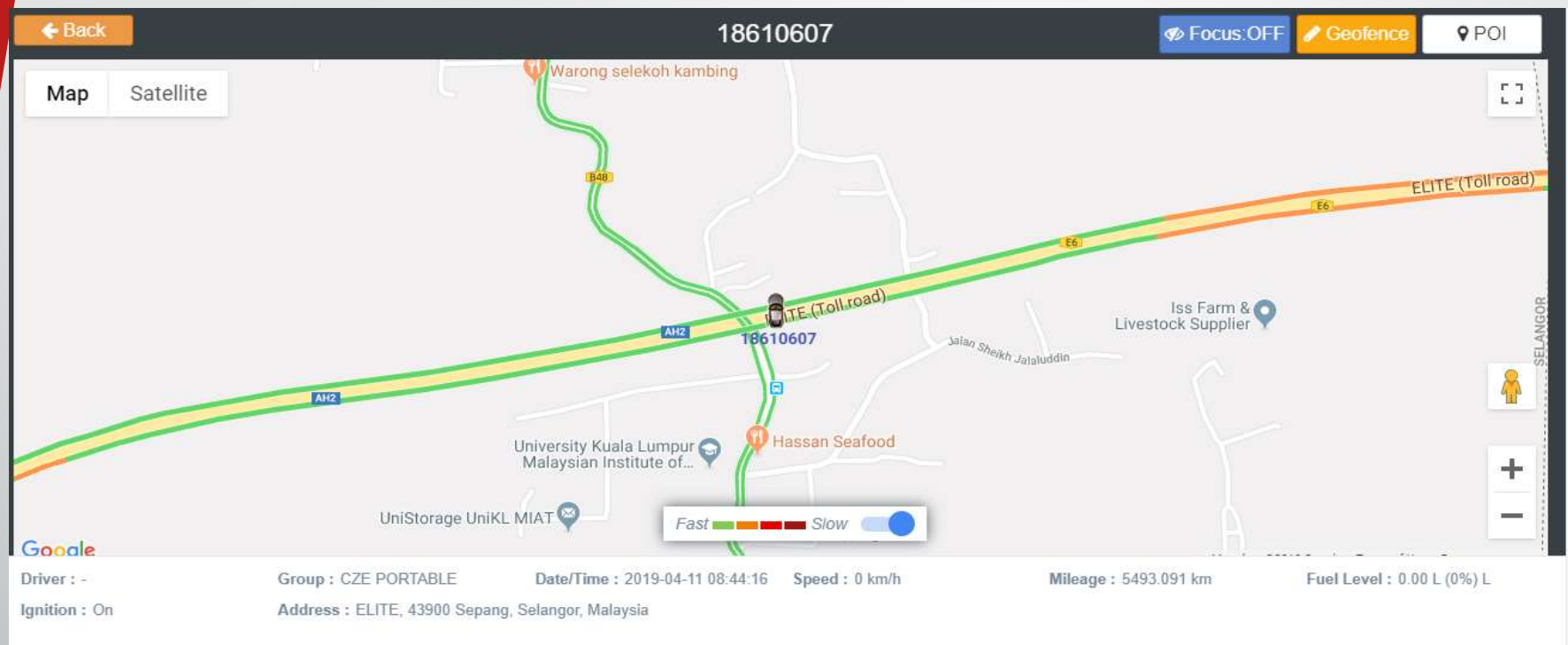
GPS: Fleet Management System



# CZE Track Vision

Vehicle Status	Plate No.	Group Name	Ignition	First Drive	PTO	Time	Idle Duration	Speed	Device Status	Fuel	Today Mileage	Location
	18610607	CZE PORTABLE	On	-	On	2019-04-11 08:44:16	-	0 km/h		0.00 L (0%)	0 km	 ELITE_43900 Sepang, Selangor, Malaysia
	18610609	CZE PORTABLE	Off	-	On	2019-11-11 21:13:05	-	0 km/h		0.00 L (0%)	0 km	 6907, Jalan Mak Mandin, Kawasan Perindustrian Mak Mandin, 13400 Butter...
	18610611	CZE PORTABLE	Off	-	On	2019-07-29 10:39:04	-	0 km/h		0.00 L (0%)	0 km	 OFFICE HUB
	18610612	CZE PORTABLE	On	-	On	2019-10-09 12:34:52	-	0 km/h		0.00 L (0%)	0 km	 Lorong Mak Mandin 3, Kawasan Perindustrian Mak Mandin, 13400 Butterwo...
	18610613	CZE PORTABLE	On	-	On	2019-10-03 18:35:25	-	0 km/h		0.00 L (0%)	0 km	 6907, Jalan Mak Mandin, Kawasan Perindustrian Mak Mandin, 13400 Butter...
	AHE 2417	CITY ZONE EXPRESS	On	7:40 AM	Off	2019-11-14 08:50:49	-	65 km/h		139.61 L (75.23%)	29 km	 Lebuhraya Butterworth - Kulim, 09600 Lunas, Kedah, Malaysia
	BKS 9532	CITY ZONE EXPRESS	On	12:00 AM	On	2019-11-14 08:50:49	-	96 km/h		487.05 L (74.64%)	563 km	 Lebuhraya Utara - Selatan, 33700 Padang Rengas, Perak, Malaysia
	BND 5552	CITY ZONE EXPRESS	On	12:00 AM	On	2019-11-14 08:51:10	-	91 km/h		426.06 L (63.76%)	320 km	 Lebuhraya Utara-Selatan, 86200 Simpang Renggam, Johor, Malaysia
	BNV 5525	CITY ZONE EXPRESS	On	5:40 AM	On	2019-11-14 08:50:52	-	89 km/h		259.89 L (47.4%)	217 km	 Lebuhraya Utara - Selatan, 08600 Sungai Petani, Kedah, Malaysia
	BNV 5552	CITY ZONE EXPRESS	On	8:38 AM	On	2019-11-14 08:50:47	-	85 km/h		273.80 L (38.95%)	6 km	 ELITE, Puchong, Selangor, Malaysia
	com/maps?q=5.417183,100.3861	CITY ZONE	On	12:00 AM	On	2019-11-14 08:51:03	-	86 km/h		445.88 L (76.36%)	601 km	 Malaysia-Singapore Second Link, 81300 Johor Bahru, Johor, Malaysia

# CZE Track Vision (GPS)



Real-Time fleet movement monitoring from CZE 24x7 Control Tower with Geofencing and SOS alert capabilities.

GPS tracking, Fuel level detection, Fuel Theft Prevention, Refuel Variation Monitor, Tyre Theft Prevention, Battery Theft Prevention, TPMS (Tyre Pressure Management System)

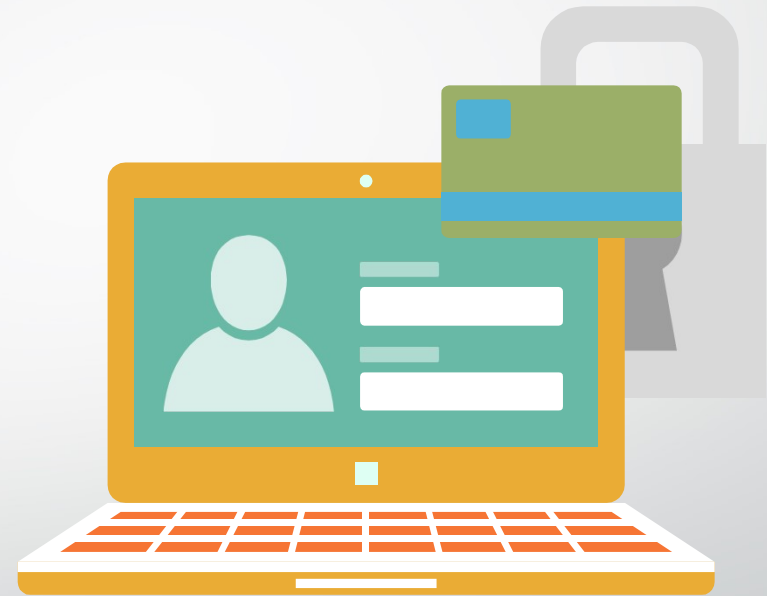


# Truck Stopping Policy

- Unless otherwise requested, upon collecting the shipment from the first point of loading, the truck will only be moved to the next point of loading(s) and finally to the delivery point.
- No detour or such shall occur in view of safety and security of shipments

# Safety Measures

- All Trucks equipped with GPS Control
- 24 x 7 Control Tower
- High Security of Control Tower Room
- 5 Auto truck status updates (Geo-Fence)
- Safety Gadgets (Trucks / Consignments)
- Insurance (GIT, Fire, Fidelity, Public Liability) GIT USD 100K Coverage
- HTDP , PETRONAS, DCCT Trained Drivers
- Environment friendly trucks (Euro 3)
- Drivers undergo Police Vetting prior employment
- External training by Intel, Dell, HP , Micron...
- Internal training 3 months once.
- Own GPS Audit every month
- Warehouse with full Security system (CCTV, 24 X 7 Security Guards)



# CZE Control Room Tower

## 24/7 – 365 days



# SAFETY AND SECURITY



\*Container Cabin CCTV



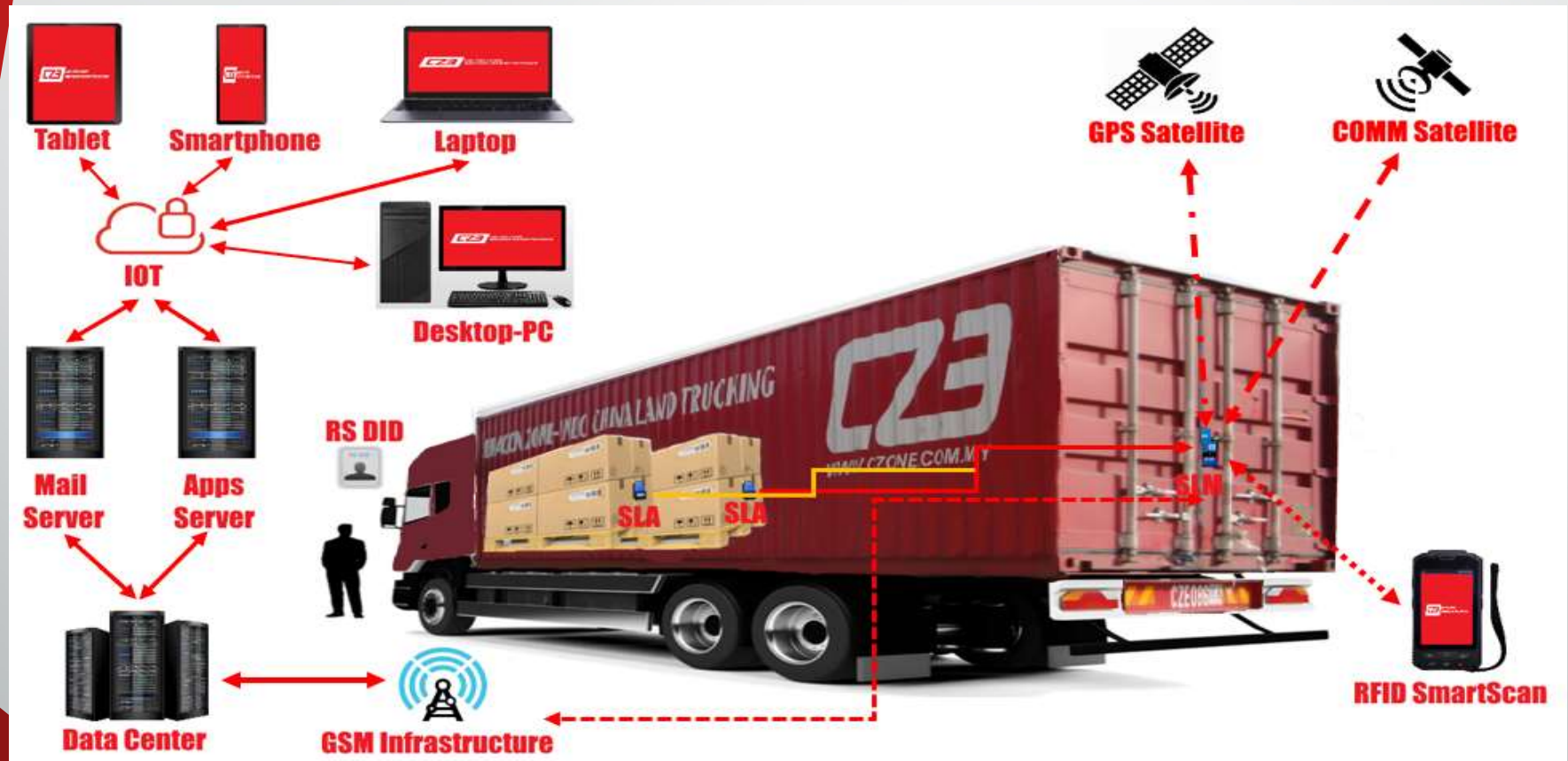
# SAFETY AND SECURITY



**360 Degrees Camera View**



# Technology Enhancement



# Anti-Hijack System



**RS IVM** is an integrated GPS/GPRS/Rfid black box. It constantly monitor RS devices associated to it. It periodically reports to back end at preset interval. Any violation of RS devices will be reported immediately and Alerts generated.



**RS CTU** comes with a strong magnetic fix. It can be attached to the top of the container, trailer chassis or the inside of the container. RS CTU behaves as Slave and is monitored by RS IVM. Should hijacking happen and trailer is detached, RS CTU will turn itself into a Master and continue to report to server the location and status of the slaves. Hence, tracking of the container is not interrupted.



**RS SLA** is sealed to the container door. Any unsealing will trigger alerts which will be captured by the master and reports to the back-end server without delay.



**WE DELIVER  
BEYOND EXPECTATIONS**

# Safety Feature-CZE Innovative Ideas

## RFID Container E seal GPS tracker for cargo security

Intelligent electronic locking device. It help monitor container door status, and keep security of cargo. Device is with features of micro electron controlling ,open by RFID card, SMS command, and GPRS. Swipe RFID card alarm, lock string cut off alarm, unlock alarm, lock alarm, geo fence alarm.

Damage Prevention: There will be alerts if someone cuts the lock rope or opens the back case cover.

E-Seal By RFID and OTP



WE DELIVER  
BEYOND EXPECTATIONS

# DRIVER FATIGUE MONITORING SYSTEM

- To detect driver fatigue and distraction, and to alert the driver and the fleet management center.
- infrared camera continuously monitors the operator for eyelid closure, facial and head movements, and other unsafe behavior (cell phone use, reading, yawning, speeding events and etc.) while the vehicle is in motion.
- Driver drowsiness detection connects with a vibration cushion. When system detects a driver in drowsiness status, it will provide warning alerts and output signals to vibration cushion to shake awake the driver.
- Controls Immediately call the driver to stop the truck
- This issues early warning when fatigue occurs to protect life and property

Infrared Camera Sensor





# FATIGUE SYSTEM

REAL-TIME DRIVER FATIGUE, DISTRACTION AND  
ACCIDENT

PREVENTION TECHNOLOGY  
REAL TIME IN-VEHICLE

24/7 SUPPORT



## 01 EVENTS

Driver fatigue or  
distraction has  
been detected



## 02 ALERTS

Seat vibration and  
audio alerts are  
activated to warn  
the driver



## 03 ANALYSIS

Analysts review the  
footage and notify  
the manager

POST-EVENT FEEDBACK



## 04 ACTION

Manager can act upon the  
notification and determine the  
best course of action – taking  
a break, ending the shift...



## 05 EDUCATION

Ongoing changed behaviour,  
driver coaching and improved  
processes implemented by  
the operator

## How can we do?

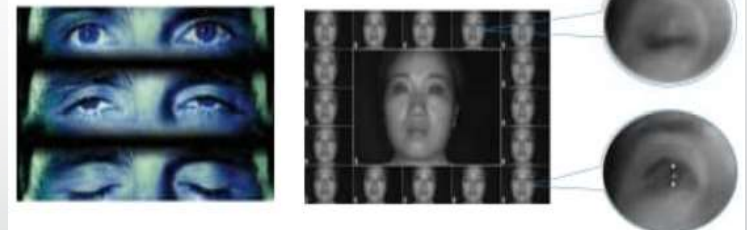
### Step 1: Camera

non-contact infrared  
camera--capture human  
eyelid and retina status



### Step 2: Algorithm

Analyze the driver's fatigue status according  
to PERCLOS algorithm.



### Step 3: Alarm

Alert the driver by light and voice  
alarm if eyes not been detected in 2  
seconds, well before they fall  
asleep at the wheel.



# Central Lock with Sensor for Truck

- Anyone tries to open without unlocking , the alarm will trigger to control
- Providing a visible deterrent and a good level of protection against unauthorized access to your cargo

# In The Event Of Emergency

To provide truck details

- Truck no.
- Drivers name
- Seal no.
- H/p no.
- ETD

PLANNER



## CONTROL CENTRE

- 1) SCC to monitor the truck by
  - GPS
  - Phone watch
- 2) In the event of emergency call
  - Escort—to check situation
  - Driver- to check situation
  - Immobilize the truck
  - Police- for assistance
  - Security Manager-to report and further action



## Emergency

- Driver press panic button
- Possible call SCC



On-Board Panic Button  
Connecting  
To GPS system/ Mobile Phone  
For Emergency Contact



SECURITY  
HOD

Police to assist to locate the truck

Investigation



WE DELIVER  
BEYOND EXPECTATIONS

# Emergency Response Procedure

## CONTROL TOWER

- Our control tower operates 24 / 7, monitoring trucks movements along with anomaly, if any.
- - Should there be any incident, immediate action will be taken and customers will be notified via phone call followed by email

## CZE ON ROAD ASSIST

- Should there be any accidents / breakdown, our On Road Assist team will be deployed to asses and rectify the situation. On Road Assist will be deployed from respective stations which are the closes to the truck location .

**Alert: Geofence Out Prohibited Region Alarm**  
PMM 5552 was allocated outside of prohibited location "RAWANG (S) TOLL" - (RAWANG (S) TOLL).  
7 minutes ago

**Alert: Geofence In Prohibited Region Alarm**  
PMM 5552 was allocated inside of prohibited location "RAWANG (S) TOLL" - (3.274417, 101.5491).  
9 minutes ago

**Alert: Geofence Out Prohibited Region Alarm**  
WD 5525 C was allocated outside of prohibited location "SG BULOH (S) TOLL" - (SG BULOH (S) TOLL).  
44 minutes ago





# Transport, Rigging & Installation



# Transport & Rigging



# Project Cargo Handling





# CZE Escort Services





# CZE Innovative Ideas

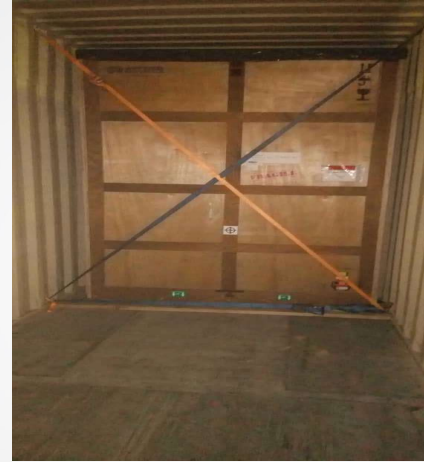
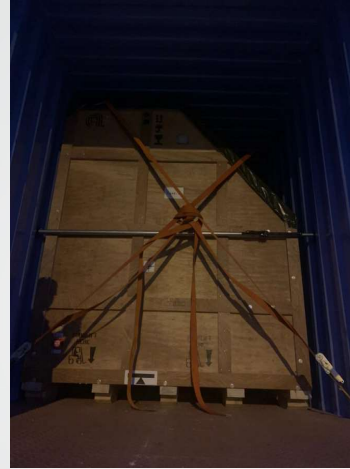


45 footer- 290cm internal height



45 footer- Double racking

# CZE cargo protection measures



Telescopic and adjustable steel bracing ensures cargo is secured for long haul transportation

Secured Lashing

Dunnage Airbags



## Drivers' Training on Safety



# Drivers' Safety Briefing & Training

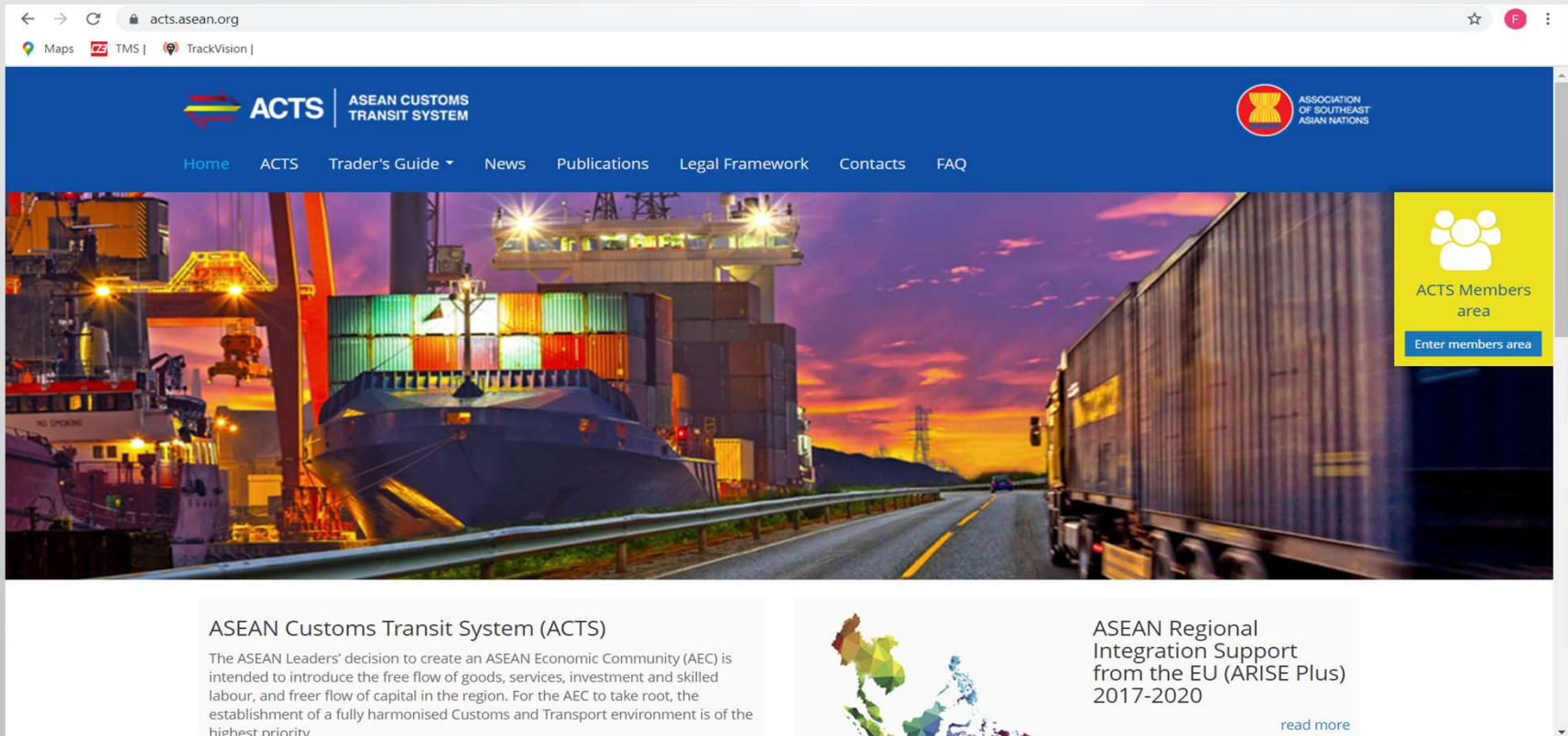




# Drivers' Safety Briefing & Training



# ACTS (Asean Custom Transit Systems) CZE Exclusive appointment by Royal Custom



The screenshot shows the ACTS website interface. At the top, there's a navigation bar with the ACTS logo and the text "ASEAN CUSTOMS TRANSIT SYSTEM". To the right is the ASEAN logo. Below the navigation bar is a main banner image depicting a port scene with a large ship and a truck. On the right side of the banner, there's a yellow box with the text "ACTS Members area" and a button labeled "Enter members area". Below the banner, there are two main content blocks. The left block is titled "ASEAN Customs Transit System (ACTS)" and contains text about the ASEAN Economic Community (AEC) and the importance of a harmonized Customs and Transport environment. The right block is titled "ASEAN Regional Integration Support from the EU (ARISE Plus) 2017-2020" and includes a "read more" link. A small map of Southeast Asia is also visible between the two content blocks.

acts.asean.org

Maps TMS | TrackVision |

**ACTS** | ASEAN CUSTOMS TRANSIT SYSTEM

ASSOCIATION OF SOUTHEAST ASIAN NATIONS

Home ACTS Trader's Guide News Publications Legal Framework Contacts FAQ

ACTS Members area  
Enter members area

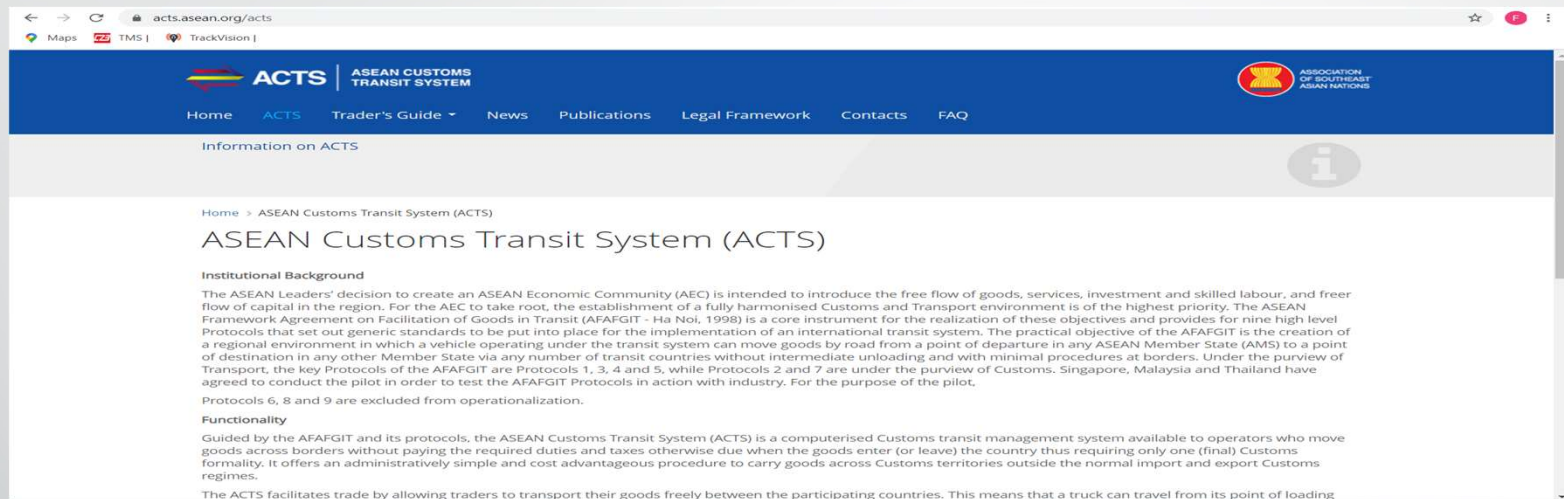
**ASEAN Customs Transit System (ACTS)**

The ASEAN Leaders' decision to create an ASEAN Economic Community (AEC) is intended to introduce the free flow of goods, services, investment and skilled labour, and freer flow of capital in the region. For the AEC to take root, the establishment of a fully harmonised Customs and Transport environment is of the highest priority.

**ASEAN Regional Integration Support from the EU (ARISE Plus) 2017-2020**

[read more](#)

# ACTS (Asean Custom Transit Systems) CZE Exclusive appointment by Royal Custom



## Benefits to Trader

- Single Entry Clearance (TAD- Transit Accompanying Documents)
- Cost Savings on Clearance
- Fast Clearance
- No inspections by Customs

# Why CZE Trucking Service?

## WHY US

- ☐ One Stop Integrated Service
- ☐ Custom Brokerage License (ACTS & AEO)
- ☐ Seamless transition across differing service
- ☐ Knowledge based and Experienced workforce
- ☐ Value added service
- ☐ Regional offices and shared resources
- ☐ Strategic alliances for freight forwarding
- ☐ Adherence to high level safety practices
- ☐ Direct market player and owned own resources.



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BEYOND EXPECTATIONS



# Others Value Added Services

- **365 days Trucking Operations include Festival Seasons**
- **24 / 7 Forwarding team Operations at Tanjung Kupang Jb Custom**
- **Trained forwarding staffs to keep good records on custom clearance documents plus Singapore permit reports**
- **Able to cope up surge orders period or last minute request order due to capacity owned**



# **CZE WAREHOUSING SERVICES**

# Current Warehouse Operations in Malaysia

## Bukit Tengah , Mainland Penang

- Total 165,000 sq feet warehouse
- 55,000 sq feet air con warehouse & 110,000 sq feet ambient condition
- 95,000 sq feet racking space and 70,000 sq feet non racking space
- 115,000 sq feet client extended LMW license
- 50,000 sq feet non bonded space
- 9 dock levelers
- 24 hours warehouse operation for 7 days a week
- 65 unit CCTV coverage with 6 months data back up
- 24 hours for 365 days security guard surveillance
- Currently running with 3 shifts with each shift 25 staffs
- MHE environment friendly as we only used battery operated MHE
- Clients we are handling over here are **Hewlett Packard , Bosch, Coway, Penfabric, Accumen and others**

## Bukit Tengah, Mainland Penang



### ***Business Scope with Hewlett Packard, Batu Kawan***

- LMW extension application with Penang custom and Putrajaya custom (Obtained approval less than 1 month before the warehouse operation)
- Managing inbound, put-away, picking and outbound activities by CZE WMS
- Managing Hewlett Packard SAP system
- Managing inventory and keep KPI 99.9 %
- Receiving materials from overseas and local suppliers
- Generate receiving labels and bar code
- Cycle count daily, monthly, quarterly
- Manage hazardous materials
- Manage RMA and RTV
- Manage scraps under HP authorizations
- Manage domestic trucking and shuttle services



## Bukit Tengah, Mainland Penang

*Raw Material Operation under 25,000 sq feet Air cond storage*



## Bukit Tengah, Mainland Penang

*Capital Equipment under 30,000 sq feet Air cond storage*





## Bukit Tengah, Mainland Penang

*Capital Equipment under 30,000 sq feet Air cond storage*



## Bukit Tengah, Mainland Penang

# BOSCH

### ***Business Scope with Bosch, Penang***

- LMW extension application with Penang custom and Putrajaya custom (Obtained approval less than 1 month before the warehouse operation)
- Managing inbound, put-away, picking and outbound activities by CZE WMS
- Managing Bosch SAP system
- Managing inventory and keep KPI 99.9 %
- Receiving materials from overseas and local suppliers
- Generate receiving labels and bar code
- Cycle count daily, monthly, quarterly
- Managing export shipments and loading to containers based on destinations. Average 20-30 X 40 footer containers per day
- Managing inbound receiving daily in average 20-30 X 40 footers trucks from Bosch plants.
- Managing JIT and Kanban System
- Manage domestic trucking and shuttle services



## Bukit Tengah, Mainland Penang

*Finished goods storage 20,000 sq feet ambient storage*

# BOSCH

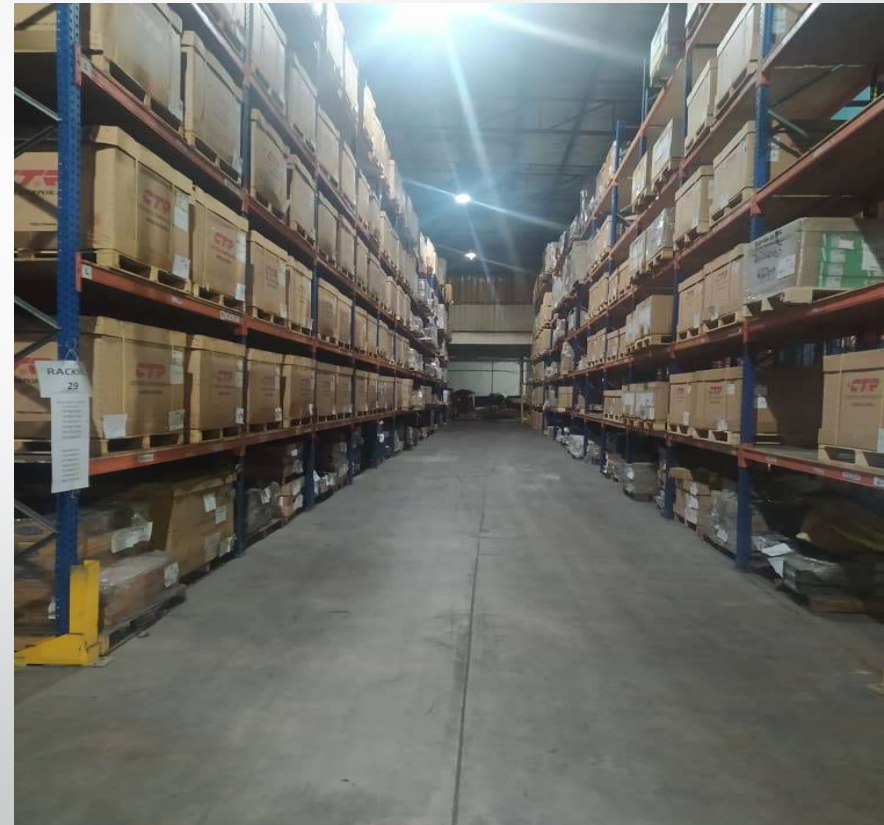


Samsung Triple Camera  
Shot with my Galaxy A50

## Bukit Tengah, Mainland Penang

*Raw Materials storage 60,000 sq feet ambient storage*

# BOSCH

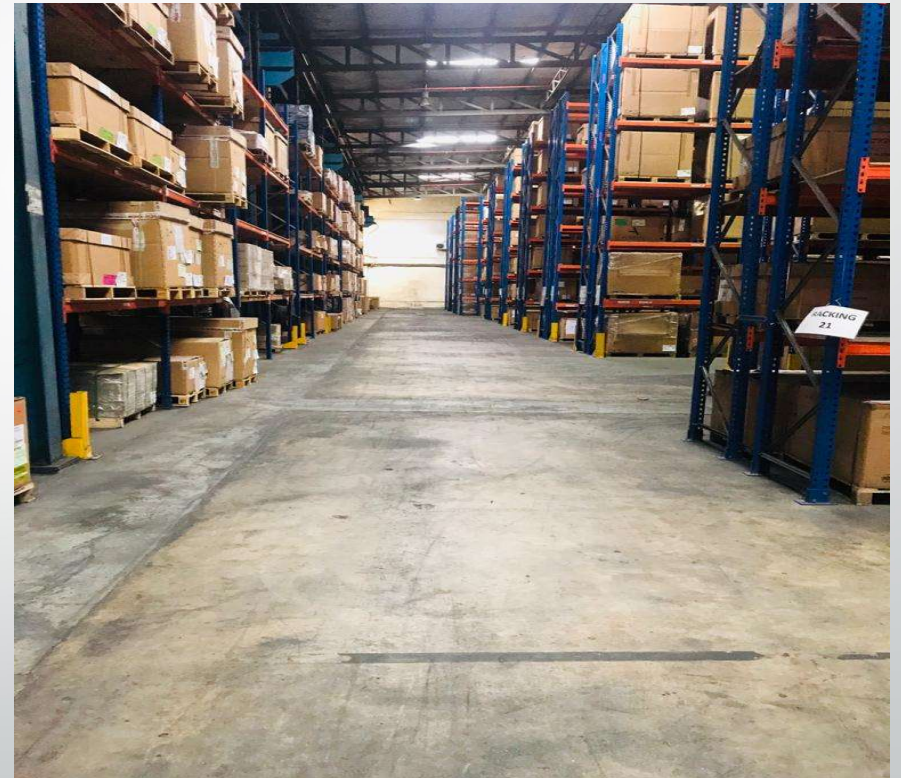




## Bukit Tengah, Mainland Penang

*Raw Materials storage 60,000 sq feet ambient storage*

# BOSCH



## Bukit Tengah, Mainland Penang

The Coway logo is displayed in a blue, lowercase, sans-serif font.

### ***Business Scope with Coway***

- Operating non-bonded warehouse operations
- Managing inbound, put-away, picking and outbound activities by CZE WMS
- Managing Coway SAP system
- Managing inventory and keep KPI 99.9 %
- Inbound direct from Korea
- Generate receiving labels and bar code
- Cycle count daily, monthly, quarterly
- Managing Inbound from Korea average 40 X 40 footers per month
- Managing Outbound to distributors in average 15 to 20 X 5 tonners daily



# Bukit Tengah, Mainland Penang

*Finished goods storage 20,000 sq feet ambient storage*

coway



## Bukit Tengah, Mainland Penang

*Other Customers in Mainland Penang Warehouse*

**PENFABRIC**

**ACCUMEN<sup>®</sup>**

**SIEMENS**



# Bukit Tengah, Mainland Penang

## *Common Facilities in Mainland Penang Warehouse*



**9 Loading bays with dock leveller**



**24/7 trained security guards**

# Bukit Tengah, Mainland Penang

## *Common Facilities in Mainland Penang Warehouse*



**Single entrance to monitor inbound & outbound**



**65 surveillance cameras & monitor by 24/7**



# CZE WMS System capabilities



- Strategically located facilities (Throughout Asia)
- Specialized Warehouse Management System
- Dedicated operations and administration staff
- Seamless information and process integration (QR Code)
- Secured and flexible storage solutions
- A safe working environment for both you and your team

## Other CZE Site warehouses

***Penang Island (Phase 4)- Total 130,000 sq feet (Bonded 90,000 sq feet) & (Non-Bonded 40,000 sq feet)***





## Other CZE Site warehouses

*Pasir Gudang , Johor Bahru Warehouse (Non-Bonded 40,000 sq feet)*



## **CZE Other capabilities & advantages**

- Good relations with Custom officers
- Have experience assist clients to apply and extend LMW License in a short time
- Frequently handling with both seaport and airport custom officers
- Keeping client custom documents in good manner and able to furnish for any audit purpose from clients and customs
- Always meet KPI inventory accuracy 99.9 %
- Capability to manage 24 /7 warehouse operations for past year
- Well experience to handle odd sized crates with shock and tilt watch for current clients
- Owned forklift capacity from 1.5 tonnes until 16 tonnes forklift
- Group company expertise on professional movers and crating
- Strong establishment and owned big number of different size of fleets





# Customers Profile



SanDisk®

SONY



**Minebea**  
*Passion to Exceed Precision*



HALLIBURTON

FLEXTRONICS



**Schlumberger**



WE DELIVER  
BEYOND EXPECTATIONS

# Product Category

Semiconductors and Electric  
Component

flex<sup>®</sup>

 **BOSCH**

 **Micron<sup>®</sup>**

Computers Equipment and Parts

 **DELL**

 **hp**

 **intel<sup>®</sup>**

**SanDisk<sup>®</sup>**

Telecommunication

**SONY**

logitech 

# Product Category

Oil and Gas Industry

HALLIBURTON

Schlumberger

Automotive & Tools



Solar Industry

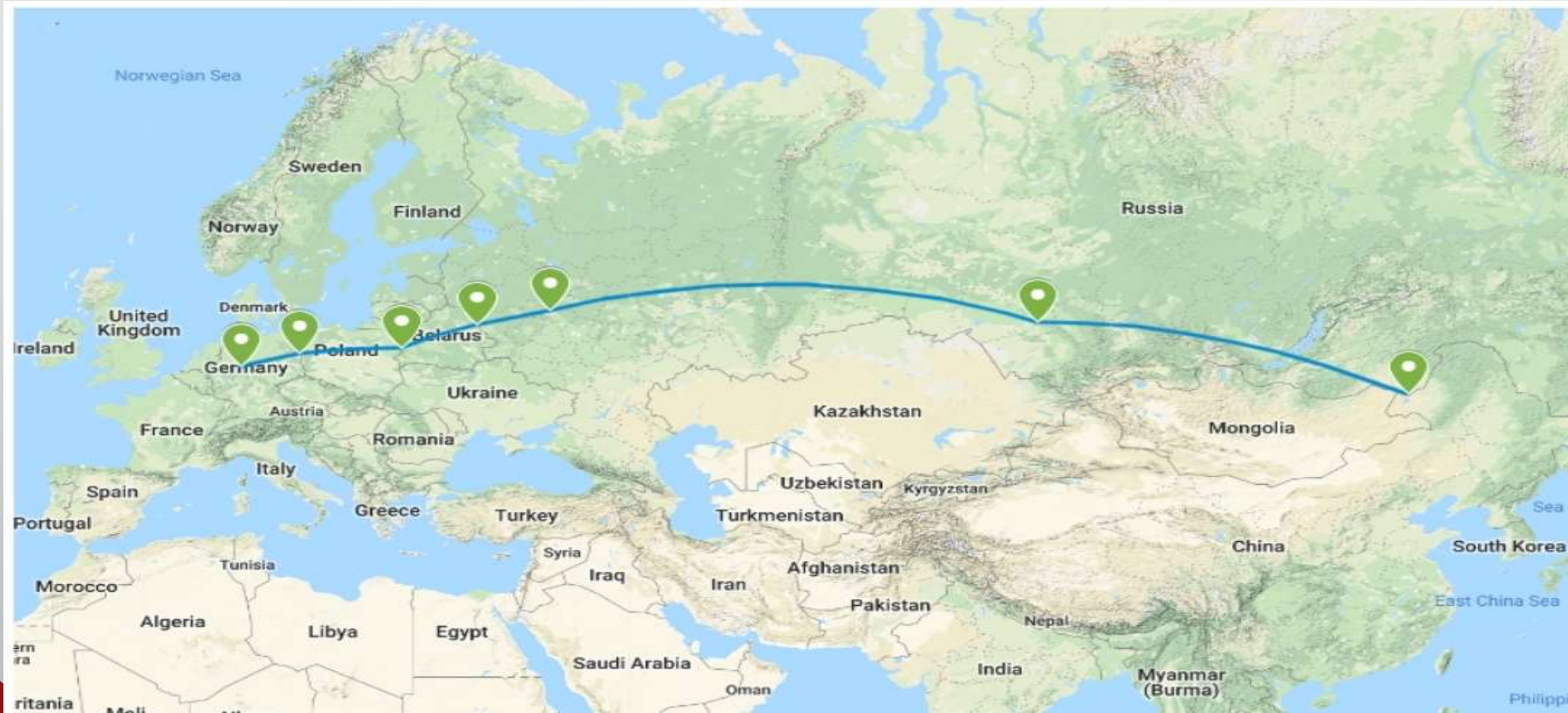


Medical Equipment



# CZE STRATEGIC BUSINESS PLANNING

## 1. Expansion Land Freight From Europe to South East Asia (S.E.A)





# CZE STRATEGIC BUSINESS PLANNING

2. Started to penetrate on Electric Energy Market  
(Energy Vehicle (EV) & Solar Panel)



A person wearing a dark grey or black suit jacket is holding a silver smartphone in their right hand. The phone is held horizontally, showing its back with a camera lens and flash. A semi-transparent blue rectangular overlay is positioned across the lower half of the image, containing white text. The background is softly blurred, showing what appears to be a light-colored curtain or wall.

**THANK YOU AND  
CONTACT US FOR SERVICES**